Idlewood Water Control & Improvement District

732 Edgewood Circle, Lufkin, TX 75904
936-671-2653, Call or Text
Mon, Wed, Fri, 1pm - 5pm

www.IdlewoodWCID.com
IdlewoodWCID@gmail.com

IDLEWOOD SEWER SERVICE APPLICATION

For Idlewood and the surrounding areas, please fill out an online application or print one from our website. For all applications, please read all of the information and mark/sign the agreement to the terms and conditions. Please complete the application by attaching a copy (or emailing a picture) of your Driver's License and a $200 deposit for all homes and businesses. For physical applications, please put the application and a copy of your driver's license with your deposit check in the GREEN DROP POLE located by our mailbox, or you may mail it to: *Idlewood WCID, 732 Edgewood Circle, Lufkin, TX 75904*. You could also scan and email the form to me and make the payment in the green drop pole or mail the payment in. If a home or business is being remodeled and not currently occupied, the owner should email the office at idlewoodwcid@gmail.com to discuss the deposit amount. For deposits, we only take personal checks, cashier's checks, or money orders. You can NOT pay your deposit online. Please make check payable to **Idlewood WCID**. This office does **NOT** take cash.

The office is currently locked to the public but is in operation from 1:00 pm to 5:00 pm on Monday, Wednesday, and Friday. The office phone number is 936-671-2653. You can call or text that number. You will receive a lime green bill in the mail for your sewer service. See the enclosed fee schedule. Please note that we bill the month ahead, so the first sewer bill you receive will be higher because it will be prorated to include the partial month when you moved in as well as one month ahead. Subsequent bills will be at the rate indicated on the fee schedule. Your sewer payment is due on the 10th of each month and must be RECEIVED by the 10th to avoid late fees. You can pay your monthly sewer bill at our website www.idlewoodwcid.com. Please note: you cannot pay your bill online until your account is set up. You will know its set up when you are receiving lime green sewer bills in the mail. The email you provide on your sewer application will be your login information on the customer payment portal provided on our website. On our website, we accept debit and credit cards only. Additionally, you may also call the sewer office MWF between 1-5 pm to pay by e-check (checking account and bank routing number ONLY- we don't take **ANY** kind of card on the phone). For physical payments, you can pay by check, money order, or cashier's check and put in the green drop pole or mail it in.

For Idlewood Homes Only: Idlewood Property Owner's Association (IPOA) dues are optional and intended for Idlewood Subdivision residents only. These dues pay for streetlights, fire hydrants, dumpster service twice yearly, beautification of the neighborhood entrance, and the Idlewood newsletter. You will be able to pay your dues online with your sewer bill on our website. If paying by check or money order, you may add in the suggested dues amount (currently $10) to your sewer bill, if you desire. Separate checks made out to IPOA are not accepted at Idlewood WCID. For additional information about IPOA, check out www.Idlewoodwcid.com/ipoa. Please see the contact info online to know who to reach out to with HOA questions/concerns. Those do not get directed to the sewer office.

For all other inquiries, we can be reached by phone or email.