

Idlewood Water Control & Improvement District

732 Edgewood Circle, Lufkin, TX 75904
936-671-2653 Call or Text
Mon, Wed, Fri, 1pm - 5pm



www.IdlewoodWCID.com
IdlewoodWCID@gmail.com

IDLEWOOD WCID SEWER SERVICE APPLICATION

For homes and businesses in Idlewood Subdivision and the surrounding areas, please fill out the application and sign the terms and agreements page below. Additionally, attach a photocopy of your Driver's License and a \$200 deposit for all homes or businesses that will be occupied. If a home or business is being remodeled and not currently occupied, the homeowner/landlord/business owner may email the office at idlewoodwcid@gmail.com to inquire about the deposit amount. We accept personal checks, cashier's checks, or money orders for deposits. We do **NOT** accept cash. Please put the application, a copy of your driver's license and your deposit check in the GREEN DROP POLE located by our mailbox, or you may mail it to: **Idlewood WCID, 732 Edgewood Circle, Lufkin, TX 75904**. You may also scan and email the form to the email address above and put the payment in the green drop pole or mail the payment to the office address above.

The office is currently closed to the public but is in operation Monday, Wednesday, and Friday from 1:00 pm to 5:00 pm. You may call or text the office number, **936-671-2653**, for assistance during office hours.

You will receive a lime green bill in the mail for your sewer service. Please note that we bill one month ahead, so the first sewer bill you receive will be higher since it will be prorated to include the partial month when you move in. Subsequent bills will be at the rate indicated on the enclosed fee schedule. Your sewer payment is due on the 10th of each month and must be RECEIVED by the 10th to avoid late fees. Once your account is set up, you may pay your monthly sewer bill online at our website www.idlewoodwcid.com. The email you provide on your sewer application will be the email used to login to the customer payment portal provided on our website. We accept debit card, credit card, Venmo, PayPal, and Pay Pal's Pay Later on our **website** only. Payments made directly to PayPal, and not through the customer link on our website, will be automatically refunded and a late fee could be charged if not paid on time. Additionally, you may also call the sewer office MWF between 1-5 pm to pay by e-check by providing your checking account number and bank routing number. Physical payments may be made by check, money order, or cashier's check and put in the green drop pole or mailed to the address above. Checks should be made out to Idlewood WCID.

For Idlewood Homes Only: Idlewood Property Owner's Association (IPOA) dues are optional and intended for Idlewood Subdivision residents only. These dues pay for streetlights, fire hydrants, dumpster service twice yearly, beautification of the neighborhood entrance, and the Idlewood newsletter. You will be able to pay your dues online with your sewer bill on our website. If paying by check or money order, you may add in the suggested dues amount (currently \$10) to your sewer bill if you desire. Separate checks made out to IPOA are not accepted at Idlewood WCID. For additional information about IPOA, check out www.Idlewoodwcid.com/ipoa. For all other inquiries, please call, text, or email the office number above.

Idlewood WCID Sewer Service

Terms and Conditions

The utility agrees to provide wastewater service to the customer and the customer agrees to purchase and receive wastewater service from the utility in accordance with the rules and regulations of the utility as included in its approved tariff on file with the utility and the Texas Natural Resource Conservation Commission.

The connection is for the sole use of the customer to provide wastewater service to one dwelling, business, or property. The customer shall not share, resell, or submeter wastewater service to any other dwelling, business, property, etc. without the specific written authorization of the utility and in compliance with applicable laws and regulations.

The utility has the right to locate a connection and the pipe necessary to make the connection on the property of the customer at a point mutually agreeable to both the utility and the customer. The customer will allow the utility access at all reasonable times to its property and equipment located upon the customer's premises for the limited purposes of repairing or replacing existing facilities and the inspection of customer's facilities for check for illegal connections or unsafe plumbing practices.

The customer will install, at his/her own expense, a service line from the sewer connection to the point of use. The customer will be responsible for maintenance and repair of the service line. The customer shall hold the utility harmless from any and all claims or demands for damage to real or personal property occurring from the point the customer ties on the sewer connection to the final destination of the line installed by the customer.

The customer agrees to grant to the utility an easement/right of way for the purpose of installing, maintaining, and operating such pipelines, meters, valves, and any other equipment which may be deemed necessary for the provision of the utility service to that customer. The utility will attempt to restore the customer's property to its original condition after installation or repairs. This easement may be in such form as is required by the utility. The customer agrees not to interfere with the utility's employees in the discharge of their duties. The customer will not permit anyone except the utility's employees to tamp with or interfere with any of the equipment installed on the customer's premises.

According to Texas Water Code Sec 49.230, it is the policy of the state of Texas for individuals to use centralized sewer collections systems when they are available. Therefore, it is understood that once connected to Idlewood WCID sewer service, customers will not be allowed to disconnect from Idlewood WCID sewer service and switch to any type of On-Site Sewage Facility (conventional septic system, aerobic system, etc....) or any other independent sewer service per this contract.

**To complete your application, please provide a copy of your
Texas Driver's License.**

**IDLEWOOD WCID
732 EDGEWOOD CIRCLE
LUFKIN, TX 75904**

(936) 671-2653 (Call or Text)

Idlewood WCID 2023 Fee Schedule

SINGLE FAMILY DWELLINGS:

District monthly sewer fee	\$57.00
Out of District monthly sewer fee	\$64.00
Vacant Dwelling monthly fee	\$25.00

OTHER NON-SINGLE FAMILY DWELLINGS/COMMERCIAL:

1. Base rate \$80.00 (District)
+\$5.00 per 1,000 gallons water used in excess of 15,000 gallons per month*
2. Base rate \$106.00 (Out of District)
+\$5.00 per 1,000 gallons water used in excess of 15,000 gallons per month*

(* monthly rate calculated annually based on prior year consumption)

MISCELLANEOUS FEES:

Residential tap on fee (District) \$350.00

Commercial tap on fee (District) \$500.00

Tap on fee (Out of District Commercial and Residential)

(Construction bid process to determine fees)

New Service Deposit \$200.00

Additional Deposits may be required if your water gets cut off for non-payment - not to exceed \$300 total deposit. Deposits are refundable upon discontinued service.

Collection Fee \$40.00

(Per charge received by Central WCID when services used to collect sewer bill. This charge covers the served letter and/or disconnect fee and/or reconnect fee)

Late fee \$20.00

Returned check fee \$30.00